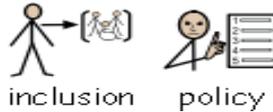


# Inclusion Policy



inclusion policy



aim

## Our aim:



inclusion

Sycamore Adventure is an adventure playground with inclusion at its heart. The centre aims to offer an inclusive service to all children and young people. We aim to offer an environment that is easily accessible, with equipment and facilities that aid inclusion, a play menu that enables full participation, a suitably trained staff team and underpinning inclusive policies that are adhered to by all staff and volunteers and an inclusive ethos that is shared with anyone who accesses the service. Sycamore Adventure staff will be non-judgemental, will value differences, will listen to those who use the playground and adapt the service to suit the individual, will use inclusive language and will monitor the service to continue to build on our practice and strive to deliver a truly inclusive service. We will endeavour to respect each and everyone who attends Sycamore Adventure.



respect



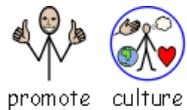
important



belief

## Our ethos

The team at Sycamore Adventure feel that it is important to:

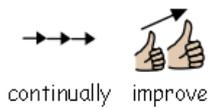


promote culture

- value all individuals who access or visit the adventure playground.
- provide a service which is accessible to all.
- engage, encourage and monitor access from marginalise groups.
- ensure that anyone who attends Sycamore Adventure is able to play and does not feel excluded.
- ensure that children are able to play without fear of bullying at our adventure playground.
- raise awareness of and celebrate cultural differences.
- promote positive portrayals of disability, race, gender within the centre.
- create an environment where people feel that they both belong and also have ownership of Sycamore Adventure.
- provide opportunities for staff to receive feedback to continually improve inclusion at Sycamore Adventure.



encourage inclusion



continually improve



checklist

## Delivering an inclusive service at Sycamore Adventure:

The staff at Sycamore Adventure will ensure that we are always working towards increasing inclusion within the service.

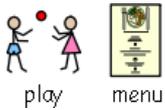
- We will ensure that the venue, equipment and facilities are accessible and appropriate for a wide range of children from varied backgrounds. Regular checks and servicing will be conducted to ensure that the environment and resources at Sycamore Adventure



accessible

## 2. Sycamore Adventure – 01384 813755

are appropriate for children in attendance as well as possible new referrals.

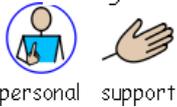


- We aim to provide a wide and varied play menu and staff that are able to adapt the service to ensure full participation to children in attendance. Pre session meetings, staff meetings and regular evaluations will provide opportunity to reflect on the service delivered at the adventure playground. We encourage our playworkers to become reflective practitioners and a key area for reflection will be inclusion of children in attendance.



caring

- A holistic approach is taken towards those accessing Sycamore Adventure. Feedback will be requested to ensure that a high standard is being upheld.



- Important information regarding children in attendance is obtained to ensure that support needs are available for staff.



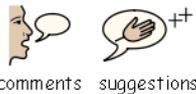
communication

- Appropriate communication is used with children, young people and adults who access the service. This may require additional staff training or support from external agencies.



bully

- Discrimination is challenged within the service. Staff will adhere to the anti-bullying policy and behaviour policy and aim to create a friendly playful environment where inclusion is embraced.



comments suggestions

- Customer feedback is used to continually improve the service. Those who access Sycamore Adventure will be given a wide range of methods and opportunities to tell us what they think about the service (as set out in our compliments, complaints and suggestions policy).



partnership

- We work in partnership with a wide range of groups and organisations to share resources, skills and examples of best practice.



monitor

- We will effectively monitor and evaluate the service. Staff will conduct regular checks, hold review meetings and evaluate the service with children, young people, adults and partners to increase inclusion at Sycamore Adventure.



society playground

- Any developments to the play space will consider inclusion of all children. There should be a balance where there is challenge and excitement for both disabled and non disabled children, with a wide range of choice so that any child can enjoy Sycamore Adventure.

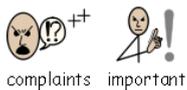
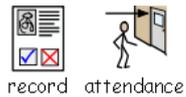
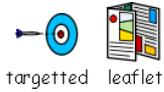
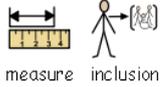


- We have been awarded Mencap's me2 award in recognition of inclusive service provision. We will ensure that we uphold the me2 award inclusion standards, applying these to all areas of service. As such, promoting the inclusive nature of our service to disabled children and their families.

### 3. Sycamore Adventure – 01384 813755

#### **How we can measure and review our inclusive practice**

To measure inclusion at Sycamore Adventure, as a team we will:



- ensure all senior staff have experience working with disabled children and have had inclusion training and that this is updated appropriately.
- target the marketing of Sycamore Adventure ensuring that marginalised groups are aware of the adventure playground and review where we can improve communication.
- monitor and record attendance from specific groups accessing the centre to see if further targeted promotion is required. We will utilise our online monitoring system to see who we are working with and who we are not working with and use this information to target promotion of the service.
- use the me2 award standards to measure our overall service in line with specific inclusion standards.
- involve children, young people, parents, carers from a range of backgrounds in the development and evaluation of the service.
- ensure comments and complaints are taken seriously, reviewed on a regular basis and acted upon.
- review all policies and ensure that they aid rather than prevent inclusion and relate to current legislation.
- Continually develop the adventure playground to ensure that it is exciting, inviting and inspiring for all children.